



THE BRITISH SCHOOL OF OSTEOPATHY

Our Fundraising Promise

We raise money for our charitable work from the public, and will ensure that we do so honestly and properly.

We Are Committed to High Standards

- ❖ We will do all we can to ensure that fundraisers, volunteers and fundraising contractors working with us to raise funds comply with the Code and with this Promise
- ❖ We will comply with the law including those that apply to data protection, health and safety and the environment

We Are Honest and Open

- ❖ We will tell the truth and will not exaggerate
- ❖ We will do what we say we are going to do
- ❖ We will answer all reasonable questions about our fundraising activities and costs. Please contact us, visit our website or see our Annual Report if you require further details

We Are Clear

- ❖ We are clear about who we are, what we do and how your gift will be used
- ❖ Where we make a promotional agreement with a commercial company, we will make clear how much of the purchase price we receive
- ❖ We will give a clear explanation of how you can make a gift and amend a regular commitment

We Are Respectful

- ❖ We will respect the rights, dignities and privacy of our supporters and beneficiaries
- ❖ We will not put undue pressure on you to make a gift and if you do not want to give or wish to cease giving, we will respect your decision
- ❖ If you tell us that you don't want us to contact you in a particular way we will not do so

We Are Fair and Reasonable

- ❖ We will take care not to use any images or words that cause unjustifiable distress or offence
- ❖ We will take care not to cause unreasonable nuisance or disruption

We Are Accountable

- ❖ If you are unhappy with anything we've done whilst fundraising, you can contact us to make a complaint
- ❖ We have a complaints procedure, a copy of which is available on request.

Contact Us: Nina Waters, Corporate Services Director – 020 7089 5336