



How does the BSO use the information that patients share with us?

We use the information you share with us to enable your practitioners to make effective decisions with you about your care.

We may also use your information in other ways, in an anonymised format:

- In the teaching and training of osteopaths
- As part of funding arrangements
- To audit processes and practices
- To help plan future health services
- In health research. (You will be specifically asked to consent to any research project in which you participate directly)

Everyone studying at the BSO or working at the BSO is duty bound to keep information about you confidential.

If we are asked by a third party ie your GP or solicitor, to provide information to them about your consultations at the BSO, we will only do so when we have received your written consent.

Your personal identifiable information will not be passed on to any third party and we adhere to the Data Protection Act (1998).

You have a right of access to your patient notes, so do speak to your practitioner or a member of the reception team, if you would like a copy of your notes. There is a £10 administration fee for providing copies of patient notes.

If you have any questions, queries or concerns, please contact the Head of Clinical Practice, Francesca Wiggins at f.wiggins@bso.ac.uk or 020 7089 5359.